

Have You Received a Disconnection Notice?

The Wisconsin Home Energy Assistance Program may be able to help

New Crisis Guidelines For Milwaukee County for Energy Season 2014-15

Crisis Benefits are an additional service provided to Energy Assistance recipients. Guidelines are set by Milwaukee County and are based on the availability of funds and the needs of your household. You may not file a fair hearing about Crisis Benefits.

Minimum Requirements for Crisis Benefits starting October 1, 2014:

- You **MUST** be making regular payments to your energy provider.
 - "Regular payments" means 4 or more payments in the last 6 months.
 - Payments should be at **LEAST \$35** and appropriate for your household income and size.
 - **PLEASE NOTE: As of April 1, any Crisis Benefits will be based on your gross household income and continuing to make monthly payments throughout the winter Moratorium (November-April).**
- You and your household may only receive 1 Crisis Benefit per 12 month period; 3 Crisis Benefits in a 5 year period.
- You and your household are only allowed to receive 7 lifetime Crisis Benefits ever.
 - **If this is your 1st, 2nd or 3rd** Crisis application, you may qualify for up to the maximum benefit amount.
 - **If this is your 4th, 5th, 6th or 7th** Crisis application, the maximum benefit amount is reduced to \$150.
 - Any benefit payment requires that you also make a payment to keep or restore service.
- Participation in an energy conservation/budgeting workshop is mandatory if you received Crisis Benefits more than twice.



If you have questions about your eligibility status, please come in to apply or call one of our application sites

**SDC (all locations)
414-906-2800**

**Community Advocates
414-875-2011**

Northwest Side:

SDC

6848 N. Teutonia Avenue

Monday through Friday 7:30 am to 4:30 pm

Central / Downtown:

Community Advocates

728 N. James Lovell Street

Monday through Thursday 9 am to 3:30 pm

Friday 9 am to 3 pm

South Side*NEW LOCATION***:**

SDC

2968 S. Chase Avenue (next to Dollar General)

Monday through Friday 7:30 am to 4:30 pm

East Side:

SDC

4041 N. Richards Street

Monday through Friday 7:30 am to 4:30 pm

No heat? After hours? Dial 2-1-1 for information and referrals

